NEELIMA STUDIO WEBSITE

**Date**: 03-02-2019

**Guide**: Mr. Jinson Devis

1. Project Overview?

*The project Neelima Studio is a photography studio management website. The project is intended to design and develop a website for photography booking and services. The project gives the customers the chance of viewing the photos and packages of variety of events. The website provides the vacancy list for the job in the studio and the users can view and apply for it. The customers are given a wide range of event packages and their rates. They can book the dates of their events by registering an account. The customers can also book an appointment. The ultimate advantage of the system is that it is available for everyone anywhere in the world to know more about Neelima Studio and to connect with them for any enquiries.*

*The studio management system contains a company administrator who adds the images to the gallery, add the package details and add job vacancy. The administrator can view the registered customers, package bookings, appointment bookings and job applications. The user can view the image gallery and package details. For advanced booking of package, appointment and to apply for the job vacancy the user needs to register an account in the website. The registered user can view their current bookings.*

1. To what extend the system is proposed for?

*The project Neelima Studio website provides the customer, the facility to explore the gallery and to choose the package for different events according to their interests and affordable rate. The website provides the opportunity for the users to be updated about the current trends in the photography. The website provides job availabilities in the studio and the registered users with the required qualification can apply for this post. The users can contact the faculties. The website gives a wide range of packages of various events for booking and if they do not find a matching package to the customer’s interest, then the customer can book an appointment so that the company will contact the customer and the customer can customize the packages according to their interests.*

1. Specify the Viewers/Public which is to be involved in the System?

*The normal users can view all the details and facilities provided by Neelima Studio. The user need to register an account for the booking process.*

1. List the Modules included in your System?

*Registration: The customer can register their account for the booking and applying for job vacancy.*

*Photo Galleries: The admin can upload photos to their gallery.*

*Booking Package: The registered customer can book the date for their current event date.*

*Advanced Payment: The customer can pay an advance amount after booking their required date.*

*Package Details: The admin can add the details of their current package and their rates.*

*Vacancy List: The admin can update the list of job vacancy present in the industry.*

*Job Request: The registered customers can send the job request for the added vacancy list.*

*Customize Package: The customer can customize the package details according to their interests.*

*Message: The customer can send message to the admin.*

*Cancel Request: The customer can cancel their bookings.*

1. Identify the users in your project?

*Normal User: The normal user can see photo galleries, packages and job vacancy list.*

*Registered User: The registered user can book their package and apply for the job vacancy.*

*Admin: The admin has the full control of the system. Admin can add photos, package details, job vacancy list and can manage the users and the requests.*

1. Who owns the system?

*The administrators of Neelima Studio own the system.*

1. System is related to which firm/industry/organization?

*The system is related to the Neelima Studio which provide photography and videography facilities and the customers can book them for their events.*

1. Details of person that you have contacted for data collection?

*Mr. Jens Jacob*

*Neelima Studio*

*Ponkunnam*

1. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
2. *How does people hear about Neelima Studio?*

*The people hear about our studio through our Facebook page and Instagram pages and also through mouth to mouth publicity.*

1. *How a customer contact with you?*

*The customers contact us through telephone or by messaging through Facebook and whatsapp.*

1. *How can a customer know about your works and your current event packages?*

*The customers can see the images of our work on our Facebook and Instagram pages and videos in our youtube channel.*

*Customers can know about the packages only by contacting us.*

1. *If a customer wants to book a date for the event, how can he book the date?*

*The booking process is done by directly contacting through the phone.*

1. *How the customer can know more about the package and rates and how can they select it?*

*The administrators will give the complete details of the packages and the rates to the customer through phone or sending message through facebook or whatsapp.*

1. *How would you hire an employee for a job vacancy?*

*The hiring process is by posting a message in facebook and the users will contact us.*

1. *How is the managing of booking takes place?*

*The managing of booking and other process is by written documents.*

*The advance booking collects an amount in advance through the bank.*

1. *If more than one booking happens how will you manage it?*

*We hire freelance workers if more than one event is there in the same day.*

1. *If a customer cancels a booking, is there a refund?*

*Refunds are not provided for the cancellation of the booking.*

1. *Is there an infrastructure for a customer who wants to see directly the manager and to talk with?*

*There are two studio rooms at Ponkunnam and Kanjirapally where the customers can visit for enquiries.*

1. *Whether a hardcopy of bill is provided?*

*There is no hardcopy of the bill is provided. The billing process takes place according to the quotation agreed by the customer.*

1. *How the availability of the date and workers are checked?*

*The availability of the date and workers are checked manually.*